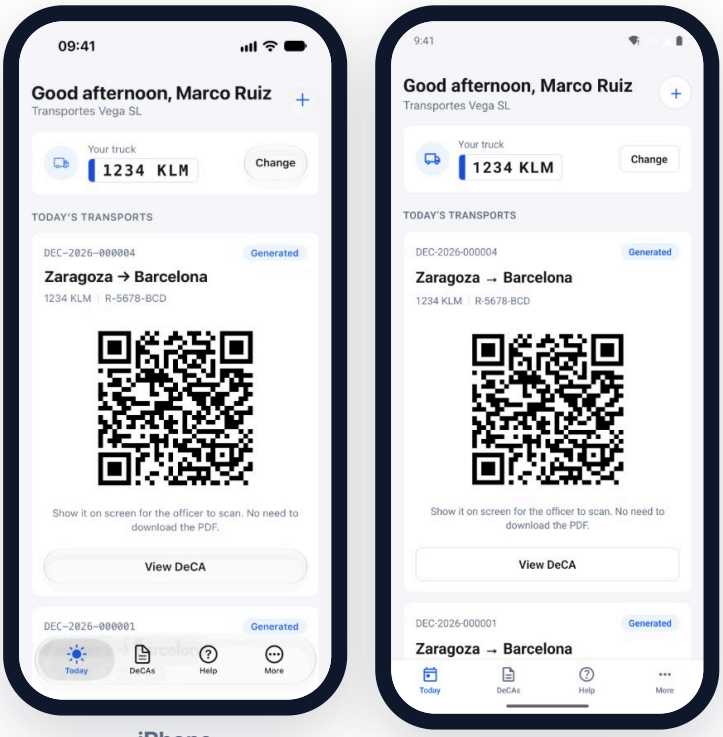
# Install DeCAya on your phone and computer

On your phone, the DeCAya app for Android and iPhone. On your computer, from the browser in under a minute.




iPhone Android

CONTENTS

1. The essentials
2. Android and iPhone
3. Computer
4. Signing in as a driver
5. Changing truck
6. Frequently asked questions

For owners, administrators and drivers, October 2026

# 1 The essentials

### On your phone, the app from the store. On your computer, the browser.

On Android and iPhone, download the **DeCAya** app from Google Play or the App Store. On a computer, go to **decaya.es** and install it from Chrome or Edge: you get an icon on your desktop, like any other program. It is the same account everywhere: you sign in with your email and password, or with your phone and PIN if you are a driver.

## Choose your device

On a phone, search for “DeCAya” in the app store. For a computer, scan the code with your phone's camera or tap the link to watch the video with the steps.

### Android

Google Play

DeCAya

Search for “DeCAya” and tap **Install**.

### iPhone

App Store

DeCAya

Search for “DeCAya” and tap **Get**.

### Computer

With Chrome or Edge

Watch video ›

**Does the driver only receive the DeCA?** Then there is nothing to install: the link in the email or WhatsApp opens the PDF with its QR directly, without signing in.

# 2 Android and iPhone

Download the DeCAya app from your phone's store. It is the same app for the office and for drivers.

### Android

Google Play

1. Open **Google Play**.
2. Search for **DeCAya** and tap **Install**.
3. Open DeCAya from its icon.
4. Sign in with your email and password, or with **Phone and PIN** if you are a driver.

### iPhone

App Store

1. Open the **App Store**.
2. Search for **DeCAya** and tap **Get**.
3. Open DeCAya from its icon.
4. Sign in with your email and password, or with **Phone and PIN** if you are a driver.

💡 The session stays open: next time you open the app you go straight in, without typing your password or PIN again.

**Updates.** They come through Google Play or the App Store, like any other app. With your phone's automatic updates turned on, there is nothing to do.

**No signal.** The app keeps the last saved copy of your DeCAs for today and of every DeCA you have opened, with its QR code. If you lose signal, you see the notice “No connection. Showing the last saved copy” and can still show the QR. Creating a DeCA, downloading the PDF or changing truck needs a connection.

**Rather not install anything?** On a phone, DeCAya also works in the browser: go to **decaya.es** with Chrome on Android or Safari on iPhone. We still recommend the app, which keeps the QR so you can show it even without signal.

# 3 Computer

With **Google Chrome** or **Microsoft Edge**, on Windows or Mac.

1. Open **Chrome** or **Edge** and go to **decaya.es**.
2. Sign in with your email and password.
3. Click the install icon on the right of the address bar. If you do not see it, look in the browser menu (⋮ in Chrome, ⋯ in Edge) for the option to install DeCAya.
4. Confirm with **Install**.
5. DeCAya opens in its own window and stays on your desktop and in your apps menu.

💡 At the office it is the easiest way to keep DeCAya at hand, apart from your other tabs.



**Video: install DeCAya on a computer**

Watch video ›

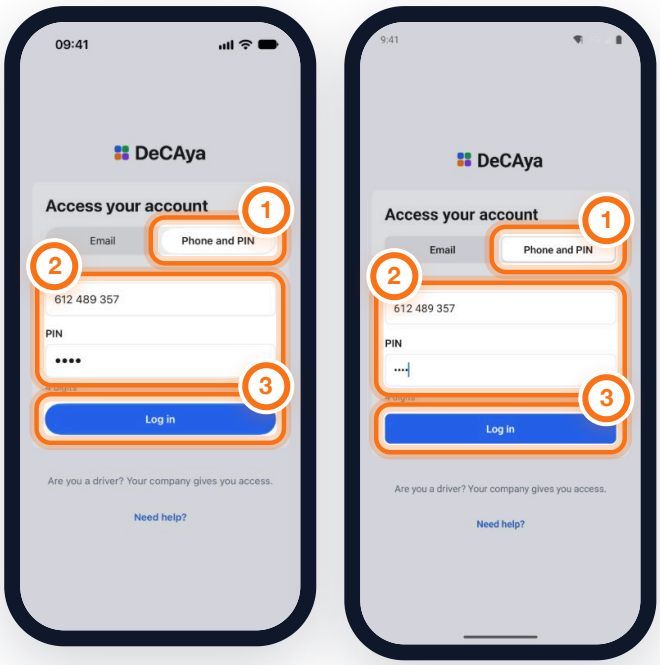
https://www.youtube.com/watch?v=nVpySxwapZ0

# 4 Signing in as a driver

## With phone and PIN

The driver opens the app, chooses **Phone and PIN** and signs in with their number and the PIN the office gives them when adding them in **Team**.

1. **Phone and PIN**
2. Their phone number and the 4-digit PIN
3. **Log in**

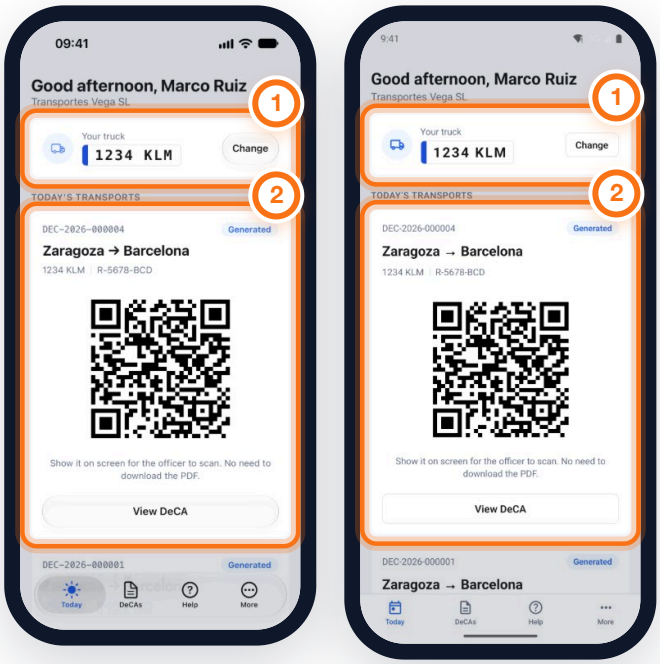



iPhone Android

## Their truck and today's DeCAs

Once in, the **Today** screen shows **Your truck** and today's DeCAs for that plate, each with its QR code ready to show.

1. **Your truck**: today's plate
2. Today's DeCAs, with their QR




iPhone Android

The office adds drivers and generates their PIN in **Team**, on **decaya.es** or in the app itself, under **More**. The session stays open: the driver does not have to type the PIN every time.

# 5 Changing truck

The plate decides which DeCAs the driver sees. The office assigns one when adding them in **Team**, but if one day they drive another truck there is no need to call anyone: they change it themselves from the **Today** screen.

## Tap “Change”

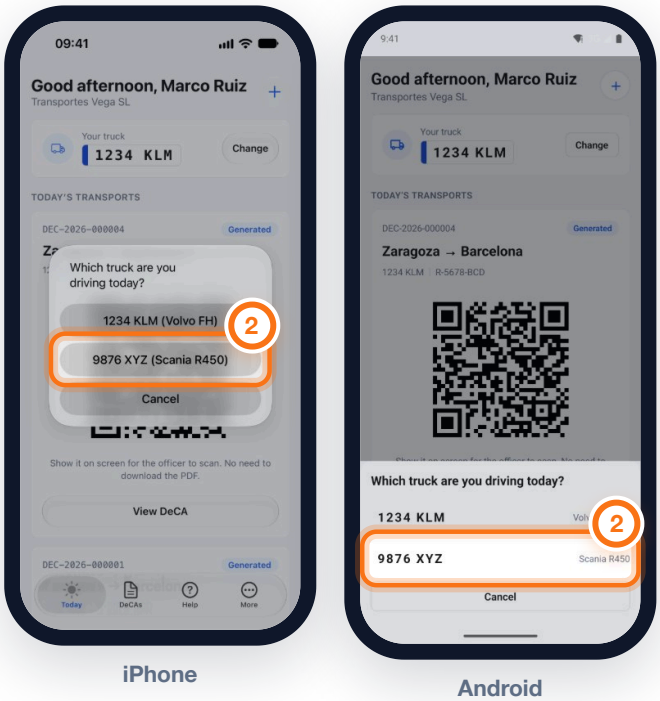
In **Your truck**, tap **Change**.




iPhone Android

## Pick the truck

Under **Which truck are you driving today?**, tap the truck they are driving. They immediately see the DeCAs for that plate.




iPhone Android

The list shows the company's trucks added in **Vehicles**. When they get their own truck back, they pick it again the same way. The office sees the change in **Team**. Changing truck needs a connection.

# 6 Frequently asked questions

**Where do I download the app?**
From Google Play if your phone is an Android, or from the App Store if it is an iPhone: search for “DeCAya”. It is the same app for owners, administrators and drivers.

**Does the app need updating?**
Updates come through Google Play or the App Store. With your phone's automatic updates turned on, there is nothing to do. On a computer, DeCAya loads the latest version every time you open it.

**Does it work without signal?**
For showing the QR, yes: the app keeps the last saved copy of your DeCAs for today and of every DeCA you have opened, and shows it with the notice “No connection. Showing the last saved copy”. Creating a DeCA, downloading the PDF or changing truck needs a connection.

**Do I have to sign in every time?**
No. The session stays open on that device: no need to type your password or PIN again. To leave, tap **Log out** under **More**.

**A driver has a new phone or forgot the PIN.**
In **Team** (on the computer, or in the app under **More**), tap the driver and generate a **New PIN**. With their phone and the new PIN they can sign in on any phone.

**I do not see the option to install on my computer.**
Use Chrome or Edge and open **decaya.es** directly. If DeCAya is already installed, the option does not appear: look for it among your apps.

**Can I use DeCAya on several devices?**
Yes: on your phone with the app and on your computer with the browser, with the same account. Just sign in on each one.

## Need help?

On your phone, tap the **Help** tab at the bottom of the app: you will find these guides and a form to write to us. On a computer, click **Help** at the bottom of the side menu. We will reply as soon as possible.